



P.O Box 51234

Boston, MA 02205-1234

To register for PCC events, visit our website:  
[www.bostonpcc.org](http://www.bostonpcc.org)

First Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10



**Greater Boston PCC Board Members**

Adam Lewenberg, Postal Advocate Inc. - Industry Co-Chair

Nicholas Francescucci, USPS - Postal Co-Chair

Mike Shields, Sherman Printing - Vice Chair

Debra L. Visco, New England Journal of Medicine - Treasurer

Christine Reagan, International Mailing Solutions - Secretary

Jim Burns, Mass General Hospital

Greg Daly, Harvard Business Review

Mark Fallon, The Berkshire Company

Alice K. Gordon, Business Corp. of America

Albano Lacerda, Boston University

John McDonald, The Field Companies

Marty O'Brien, MIT

Timothy O'Connell, Pitney Bowes

Pat Ring, Boston University Mail Services

Jack Shea, Shea Consulting

Betsy Shortell, Harvard University

Steve W. Smith, Base 60 Consulting

Al Silverstein, Emeritus

Karen McCormick, Emeritus

James J. Holland, USPS  
George Kippenhan, USPS  
Katherine Lydon, USPS  
John Powers, USPS

**National PCC Day**

**September 23, 2016**

**Gillette Stadium – Foxboro, MA**

Come be a part of the largest PCC day celebration in the country!

Register by August 26th and receive the "early bird" rate of \$85. Everyone who registers by this date will be entered into a drawing to win a free tour of Gillette Stadium (tour will be held day of event).

This is an amazing opportunity to interact with representatives from the US Postal Service, industry vendors, and hundreds of colleagues in the Mailing Industry.

Here are the benefits of attending:

- Industry Exhibits
- Educational Sessions
- Networking Opportunities
- Earn your 2016 National PCC Week Professional Certificate
- Surprise Guest Speakers

To register visit us online:

<https://bostonpcc.org>



**Boston BMEU Seeks Premier Status**

The USPS has instituted a new program to increase customer satisfaction in their interactions with their Business Mail Entry Units. The program is called "Premier BMEU" and its purpose is to "Provide world class, one-stop, solution-oriented customer service by identifying the best mailing solutions for customer's commercial mailing needs through consultation, diagnostics, research, recommendations, and hands-on assistance."

There is an application process required for BMEU certification as a Premier BMEU. The Boston District BMEU is currently in the application and evaluation process. The supervisors, mail acceptance, and mailing requirements clerk are now enrolled in the training phase which will provide them "the ability to access information on the Postal Service's webpages, and access to subject matter experts -- Acceptance employees will be better prepared to provide immediate and accurate answers to our customers." The training will include mailpiece design, move update, full service, eDoc submission, elnduction, Business Customer Gateway, EDDM, and the Automated Business Reply Mail (ABRM) tool.

The other phases of the certification process include onboarding of mailers to Full Service, lean BMEU acceptance to improve customer service & efficiency, proper signage, clean and organized work areas, positive image projected by the BMEU staff, ability to answer customer's questions, & provide necessary tools and resources to customers.

The time required for certification will vary for each BMEU but Boston is hopeful to attain certification this summer.

For more information about the Greater Boston PCC, visit us at: [www.bostonpcc.org](http://www.bostonpcc.org)